
SCHEDULE NO. CAP

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CUSTOMER ASSISTANCE PROGRAM

APPLICABILITY

Applicable to residential domestic service to CAP households accommodation with a 1-inch or smaller meter, where the customer meets all the Special Conditions of this rate schedule.

TERRITORY

Within all service areas in Los Angeles County as delineated on the service area maps included in the tariff schedules.

METERED SINGLE-FAMILY RESIDENTIAL RATES

Quantity Rate:

Customers will be charged per 100 cubic feet of water delivered at the quantity rate reflected in Schedule No. PR-1-R, Residential Metered Service.

Service Charges:

Customers will be charged a monthly service charge at the applicable meter size rate reflected in Schedule No. PR-1-R, Residential Metered Service. Customers will receive a monthly CAP Credit of \$10.00 prorated based on days of service, if service is not provided for a full month. (I)

QUALIFIED NON-PROFIT GROUP LIVING FACILITIES RATES

Quantity Rate:

Customers will be charged per 100 cubic feet of water delivered at the quantity rate reflected in Schedule No. PR-1-R, Residential Metered Service.

Service Charges:

Customers will be charged a monthly service charge at the applicable meter size rate reflected in Schedule No. PR-1-R, Residential Metered Service. Customers will receive a monthly CAP credit of \$20.00 prorated based on days of service, if service is not provided for a full month. The maximum monthly credit per qualifying sub-meter customer is \$20.00.

SPECIAL CONDITIONS

1. CAP Household: A CAP Household is a household where the total gross income from all sources is less than or equal to the maximum household income levels for the CARE programs approved by the Commission as reflected on Form No. 13, Customer Assistance Program (CAP) Application. The total gross income shall include income from all sources, both taxable and non-taxable. Persons who are claimed as a dependent on another person's income tax return (other than your spouse) are not eligible for this program.

(Continued)

Advice Letter No. 331-W-A
Decision No. D.23-02-003

Issued by
Edward N. Jackson
PRESIDENT

Date Filed 03/21/2023
Effective 04/07/2023
Resolution No.

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SPECIAL CONDITIONS (continued)

2. Application and Eligibility Declaration: An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis. Customers are only eligible to receive service under this rate schedule at one residential location at any one time, and the rate applies only to the customer's permanent primary residence. The schedule is not applicable where, in the opinion of the Utility, either the accommodation or the occupancy is transitory.
3. Commencement of Rate: Eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Utility.
4. Verification: Information provided by the applicant is subject to verification by the Utility. Refusal or failure of a customer to provide documentation of eligibility acceptable to the Utility, upon the request of the Utility, shall result in removal from this rate schedule.
5. Notice from Customer: It is the customer's responsibility to notify the Utility if there is a change in the customer's eligibility status.
6. Customers may be re-billed for CAP credits received during periods of ineligibility.
7. All bills are subject to the Public Utilities Commission Reimbursement Fee set forth on Schedule No. UF.

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